

Judi Jones

Electricity and Gas Complaints
Commissioner

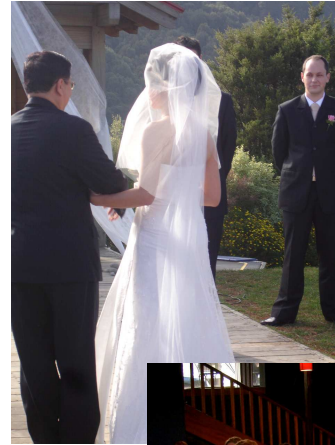
Interaction of policy and
research – a view from both
sides



My world

- Citizens
- Businesses
- Regulators
- Relationships
- Commerce
- Physics
- Safety







What gets us into trouble is not what we don't know. It's what we know for sure that just ain't so."

